



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

YMCA of Sumter

GUEST POLICY

The following is protocol on acceptance for all non-member guests.

I. Non-Member Guest Visits

- i. Walk-in Guests: The YMCA is a membership driven organization. Therefore, we do not allow "walk-ins" to purchase day passes and/or use our facilities without a connection to another YMCA or YMCA member. This is to protect our paying members & capital assets.
- ii. Guests of Y Members: Adult Y members (18 & up) may bring one guest per visit.
 - a. Guests that are local (within a 45-mile radius) are welcome 3 times per year.
 - 1st visit - FREE
 - 2nd visit - \$10/day
 - 3rd visit - \$10/day
 - Membership is required after 3 visits.
 - b. Guests that are visiting from out-of-town (45 miles or more away) may visit for up to two weeks or a total of 14 days per year, for \$10 per visit.

II. YMCA Member Visits - We are a proud member of the YMCA Nationwide Membership program. These members are entitled to visit our facility at no cost.

- a. Staff will verify that this membership is active in the Nationwide database. If needed, staff can call their home branch to verify membership.
- b. Members of other YMCA's may register for programs at the potential member rate. They may also bring a guest, as they are members of the Y.
- c. If the member's home Y does not participate in Nationwide, they are able to visit 5 times per month as our guest, and are not able to sign in guests.
- d. Nationwide guests - Since they are guests of another facility, they are not permitted to sign in guests at our Y.

III. Guest Check-In Process

- a. All guests over the age of 18 must present a photo ID at each visit.
- b. Member must have photo on file and sign to accept responsibility for their guest.
- c. Guests must complete a guest information form on their first visit each calendar year.
- d. All guests are entered in database with a photo and each visit is recorded and tracked. If fees apply, those must be prior to entering the facility.
- e. Guests not paying fees should present an authorized & dated guest pass from a member of the senior staff team.
- f. Members must be in the building while the guest is visiting and if the guest is under 12 years old, they must remain with an adult at all times.
- g. If a guest would like to join within 30 days of their last visit, they may receive a credit towards the joining fee for the previously paid guest fees.
- h. Guest policy will be administered by the Member Services Director and any rare exception therein carefully considered.